

Please visit

[www.wacosstraining.org.au](http://www.wacosstraining.org.au)

to register for this workshop.

For further information please contact

[wods@wacoss.org.au](mailto:wods@wacoss.org.au)

# Getting Real

*Communication Without Confrontation.*



## The Presenters

**Marg Pontin (BA, Dip Teach):** Marg's working life spans education, community development and disability work. She is currently in workplace training and assessment and presents Nonviolent Communication in community, educational and organisational settings.

**Chris Gillett (BAppSc OT):** Chris has 26 years experience in human services as a therapist, coordinator and group facilitator. Her focus is on supporting personal responsibility, cooperation in work teams and solution focused thinking.

What a relief to find ways of talking, ways of listening,  
and ways of asking...  
...where everyone gets heard and can get what they  
need.

## Here are tools to help you

- Quickly get to the heart of difficulties and conflict.
- Express yourself honestly without upsetting others.
- Transform blame, criticism and threats into helpful conversations.
- Give and receive feedback with ease.
- Shift power to build respect and cooperation.

A process called Nonviolent Communication (NVC), developed by Dr Marshall Rosenberg, underpins this 2 day workshop. NVC is being used to build cooperation in governments, communities, workplaces, schools and families in over 100 countries throughout the world.

For more info: [www.cnvc.org](http://www.cnvc.org) or [www.nvcaustralia.com.au](http://www.nvcaustralia.com.au)

**When:** 11<sup>th</sup> and 12<sup>th</sup> August 2008

**Where:** Conference Room 7  
City West Lotteries House  
2 Delhi Street, West Perth

**Time:** 9:30am – 4:30pm

**Members:** \$275.60, **Non-Members:** \$343.20  
**Government (Local, State and Federal):** \$429.00

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*"It's given me courage to face those hard conversations." (Aboriginal health worker)*

*"Great course! I hope it's available again at the college. (TAFE lecturer)*

*"I say what I need now instead of getting angry." (man with an intellectual disability)*

*"Immensely helpful. I liked the games, activities and visual aids. (support worker)*

*"Now I know what to listen for, with my staff and clients. It makes a huge difference and they work out their own solutions." (manager)*

*"You'll need more chairs next time...I'll be bringing my mates!" (Builder)*